



DICE Products & Technical Documentation

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# Other Tab Overview

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## Other Tab Overview

The **Other** tab is used to manage miscellaneous alarm handling and notification settings on the subscriber account (Figure 1). This documentation outlines the available options and their use to users. Corresponding detailed documentation is linked throughout this document.

First Zone	Account Number	Area	Override Area	Continue Search
01	KMN02	2	N	N
02	KMN03	3	N	Y

(Figure 1)

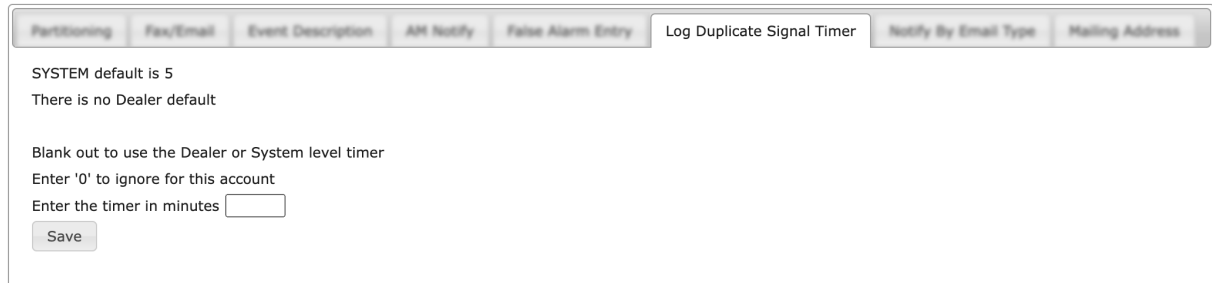
Users can manage this information via the available tabs. Each tab is briefly defined below.

Tab	Function
AM Notify	The AM Notify tab is used to configure automated report settings for reports sent via email or fax. For more information on AM notifies, see the documentation available <a href="#">here</a> .
Event Description	The Event Description tab is used to override existing descriptions for system-generated signals (LTO, LTC, etc.). For more information on event descriptions, see the documentation available <a href="#">here</a> .
False Alarm Entry	The False Alarm Entry tab is used to configure the maximum number of times operators can assign a signal resolution to alarms received on the account. For more information on false alarm entries, see the documentation available <a href="#">here</a> .
Fax/Email	The Fax/Email tab is used to define contact information for individuals who should receive reports via fax or email. For more information on fax and email entry, see the documentation available <a href="#">here</a> .
Log Duplicate Signal Timer	The Log Duplicate Signal Timer tab is used to define the amount of time the system will wait before automatically handling duplicate signals. More information on setting the duplicate signal timer can be found below.
Mailing Address	The Mailing Address tab is used to define physical addresses on the account. More information on assigning a mailing address can be found below.
Notify by Email Type	The Notify by Email Type tab is used to customize the various emails sent out by the subscriber. For more information on notifies by email type, see the documentation available <a href="#">here</a> .

Partitioning Partitioning allows users to route signals received on one account to multiple accounts. For more information on partitioning, see the documentation available [here](#).

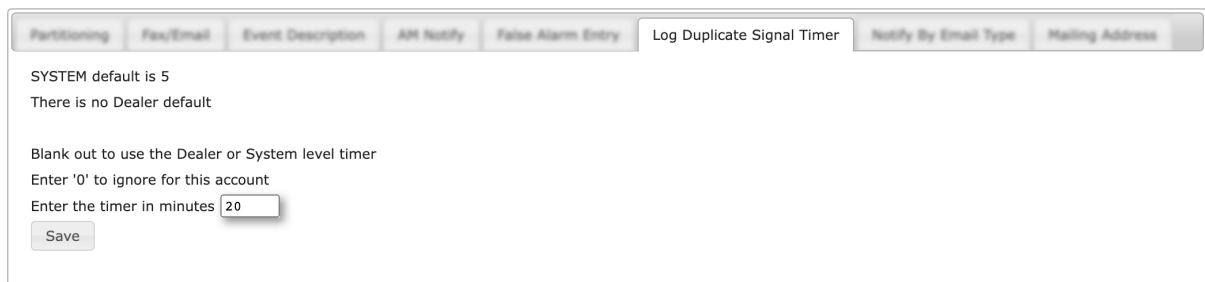
## Log Duplicate Signal Timer

The **Log Duplicate Signal Timer** tab is where users configure the length of time the system should wait before system handling duplicate signals (Figure 2).

The screenshot shows a web interface with a tabbed menu at the top. The 'Log Duplicate Signal Timer' tab is selected. Below the tabs, the text reads: 'SYSTEM default is 5', 'There is no Dealer default', 'Blank out to use the Dealer or System level timer', 'Enter '0' to ignore for this account', and 'Enter the timer in minutes' followed by an empty text input field. At the bottom left of the form area is a 'Save' button.

(Figure 2)

Input the number of minutes the system should wait before system handling duplicate signals into the available text field (Figure 3).

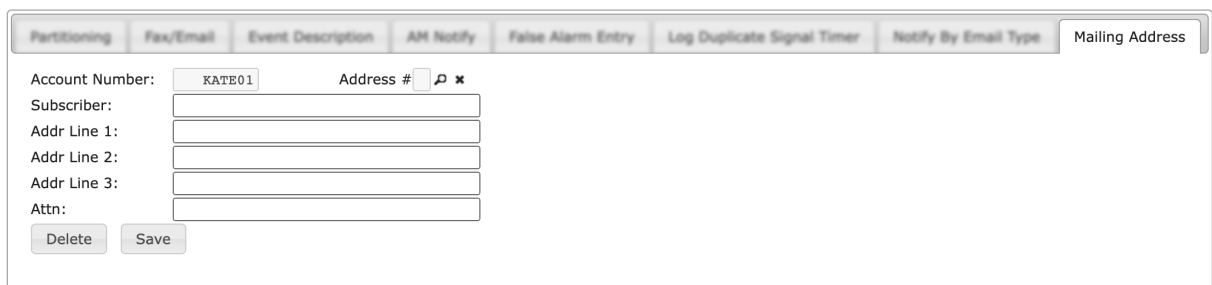
This screenshot is identical to Figure 2, but the text input field for 'Enter the timer in minutes' now contains the number '20'.

(Figure 3)

Once assigned, when the system receives the initial duplicate signal on an alarm, it will wait the defined number of minutes before handling the signal.

## Mailing Address

The **Mailing Address** tab is used to define additional addresses on the subscriber (Figure 4). These addresses will display on reports if the account is properly configured within CORE.

The screenshot shows the 'Mailing Address' tab selected in the top menu. The form contains the following fields: 'Account Number' (pre-filled with 'KATE01'), 'Address #' (with a plus icon to add and an 'x' icon to delete), 'Subscriber', 'Addr Line 1', 'Addr Line 2', 'Addr Line 3', and 'Attn'. All these fields are currently empty. At the bottom left are 'Delete' and 'Save' buttons.

(Figure 4)

Perform the following steps to assign a mailing address to the subscriber.

1. Input the subscriber's name or company into the **Subscriber** field.
  - Example: Katherine James or Jiro's Sushi
2. Input the street address number and name into the **Addr Line 1** field.

- Example: 1229 East Willow Street
- 3. If applicable, input the suite or apartment number into the **Addr Line 2** field.
  - Example: Apartment 243
- 4. Input the city, state, and zip code into the **Addr Line 3** field.
  - Example: Harrison MI, 48625
- 5. If applicable, input the name or department that should be included on the address into the **Attn** field.
  - Example: Margaret Beauchamp or Accounting
- 6. Select **Save** to complete adding the address to the subscriber.
- 7. Repeat the above steps as necessary to assign more mailing addresses to the account.

### Editing Mailing Addresses

Selecting the magnifying glass next to the **Address #** field will display the **Mail Address Lookup** dialog box (Figure 5).

Addr #	Subscriber	Address Line 1	Address Line 2	Address Line 3	Attn Line
0	Kate Nicefield	1234 Willow Ave		Bay City, MI 48706	Kevin Kilborn
1	Mailing Address Test	1234 W Oak Avenue	Apt. 95	Bay City, MI 48706	Kate Nicefield

Select

Reload

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(Figure 5)

Selecting an existing address will populate the Mailing Address fields with the address's information. Users can then update the address as necessary or select the **Delete** option to remove the address from the subscriber.