

DICE Products & Technical Documentation

Event Description



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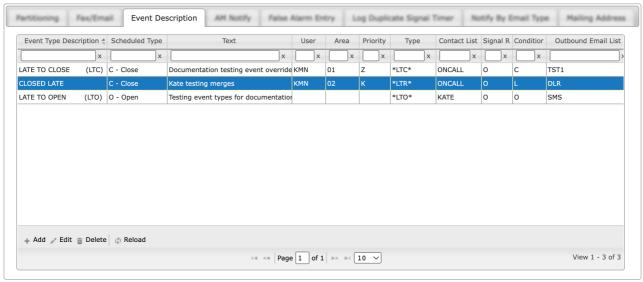
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Event Description

The **Event Description** tab allows users to assign alternate event descriptions to the existing alarm events within the system (Figure 1). Overriding default menu descriptions allows users to define events in their own words. The following documentation instructs users on how to manage event descriptions.



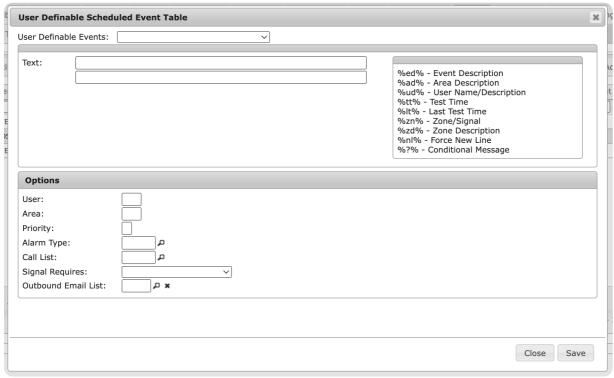
(Figure 1)

Users can interact with the Event Descriptions table via the available toolbar options. These options are defined below.

Option	Function
Add	Allows users to assign new descriptions to events. More information about adding event descriptions can be found below.
Edit	Allows users to update the selected event description.
Delete	Removes the selected event description from the table.
Reload	Refreshes the table to display up-to-date information.

Add

Selecting Add from the toolbar will display the **User Definable Scheduled Event Table** dialog box (Figure 2). When overriding descriptions, users have access to a limited pool of event types.



(Figure 2)

Perform the following steps to override default event descriptions.

- 1. Select the event that should be overridden from the **User Definable Events** dropdown.
- 2. Input the new description that should display into the available **Text** fields.
 - Users can input the available message codes into the text fields to autofill account
 information in the description. For Example: If %zd% is input into the text field, the
 description assigned to the zone will display in the event description field.
- 3. Input the user code this event description should apply to into the **User** field.
 - This field is not recommended or typically used.
- 4. Input the area code this event description should apply to into the **Area** field.
 - This field is not recommended or typically used.
- 5. Input the new priority that should be assigned to the event into the Priority field.
- 6. Input the alarm code this event description should use into the Alarm Type field.
 - Users can also use the magnifying glass icon to search for and select an alarm type.
- 7. Input the call list this event should notify on into the **Call List** field.
 - Users can also select the magnifying glass icon to search for and select a call list.
 - Call Lists are managed under the Call Lists tab, for more information about creating and managing these lists, see the documentation available here.
- 8. Select how the event should be handled from the **Signal Requires** dropdown.
 - O: Operator Handled. This event will be routed to an operator for handling.
 - S: System Handled. This event will be handled by the system.
 - P: Passcode. This event will be routed to an operator and requires a passcode for handling.
 - **T**: Ticket. This event will not be routed through monitoring but will instead be assigned to a ticket and sent through service.
- 9. Input the email list that should be notified when the event is received into the **Outbound Email List** field.
 - Users can also select the magnifying glass icon to search for and select an email list.
 - Email lists are managed under the Notify Lists tab, for more information on creating and managing these lists, see the documentation available here.
- 10. Select **Save** to complete assigning the event override.

Repeat the above steps as necessary to override other system assigned events as necessary.