

DICE Products & Technical Documentation

Notify by Email Type

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Notify by Email Type

The **Notify By Email Type** tab allows users to assign email functionality to automated emails sent through the system (Figure 1). These emails will automatically send to the defined contacts given their defined parameters. This section instructs users on how to configure automated emails using the available options.

artitioning Fax/Email Event De	escription AM Notify	False Alarm Entry	Log Duplicate Signal	Timer	Notify By Email Type	Mailing Addre
Action Name	From Email		Reply Email		Notify List	
x		x		x		x
Email When Authority Contacted	Jessica Sage	EMA	ILS FROM DICE	s	SUB	
-mail contact when autodialed	Jessica Sage	EMA	ILS FROM DICE	L	IST1	
+ Add 💉 Edit 🍵 Delete 🖕 💠 Reload						

(Figure 1)

Users can interact with the Notify By Email Type table via the available toolbar options. These options are defined below.

Option	Function
Add	Allows users to create new email types. More information on adding email types can be found below.
Edit	Allows users to update existing email types.
Delete	Removes the selected email type from the table.
Reload	Refreshes the table to display up-to-date information.

Add

Selecting Add from the toolbar will display the **Add** dialog box (Figure 2).

Add	×
Email Type	E-mail Auto Added Subscribers 🔻
From Email	
To Email	
Notify List	
Subject	
Filename	
PDF Image	
Report in body i	not attachment 🔍
	Cancel Save
	(Figure 2)

Perform the following steps to create a new email type.

- 1. Select the desired email group from the **Email Type** dropdown.
 - The available types are custom to your system. These types define the group the email will deliver to.
 - **Please note**: After the email type is saved, this field *cannot* be edited.
- 2. Select the email address the system will use as the *sender* from the **From Email** dropdown.
 - The emails displayed here are those assigned to contacts on the account. For more information on assigning contact emails, see the documentation available here.
- 3. Select the email address the system will use as the *recipient* from the **To Email** dropdown.
 - The emails displayed here are those assigned to contacts on the account. For more information on assigning contact emails, see the documentation available here.
- 4. If applicable, select list of emails the email should send to from the Notify List dropdown.
 For more information on managing Notify Lists, see the documentation available here.
- 5. Input the information that should populate the email subject line into the **Subject** field.
- 6. If applicable, input the text that will assign to any files attached to the email into the **Filename** field.
- 7. The **PDF Image** field is used to assign names to files as they appear in DICE CORE.
- 8. Select how any included report attachments should be attached to the email from the **Report in body not attachment** dropdown.
 - Y: Reports will be included within the body of the email.
 - N: Reports will be attached to the email as separate files.
- 9. Select **Save** to complete creating the email type.

Repeat the above steps as necessary to create additional email types.