



DICE Products & Technical Documentation

Additional

DICE Corporation | 1410 South Valley Center Drive | Bay City, MI 48706 USA | **Phone:** 989.891.2800 | **Fax:** 989.891.2801

dicecorp.com

Copyright © 2017 DICE Corporation. All Rights Reserved



DICE Corporation
Technology Park
1410 South Valley Center Drive
Bay City, MI 48706

1-800-RUN DICE
989-891-2800 | International
989-891-2801 | FAX

info@dicecorp.com

Revision: 14-4c97005faa4204034f110d09e6181c37

© 2014 by DICE Corporation. All rights reserved for use in the DICE Corporation Documentation Department. Reproduction, adaptation, or translation without written permission is prohibited, except as allowed under the copyright laws. All of the trademarks, service marks, registered trademarks, names, products, and services mentioned in this document are the property of their respective owners, vendors, or organizations. The proprietary and confidential information in this document is subject to change without notice. DICE Corporation software, products, services, and policies are revised as needed. If the information contained in this document does not match the specific design of a DICE system or arrangement of system options, the system may contain customized programming and features, exhibit differences in functionality and appearance resulting from variations to default setup and configuration parameters, run on a different software release-upgrade or software build, or incorporate advance-release features, patches to builds, or other third-party or special-release DICE software packages. Please direct any comments or questions about this document to the DICE Corporation Documentation Department. Please direct comments and questions about DICE software systems to the appropriate department in DICE Corporation Support.

Table of Contents

Table of Contents	3
Additional	4

Additional

The **Additional** tab is where users configure basic account identifiers (Figure 1). These identifiers determine how the system categorizes the account and how its received signals are routed.

The screenshot shows the 'Additional' tab of a configuration window. The 'Active' field is set to 'Yes'. The 'Start Date' is '07/01/2010' and there is a 'Start by First Activity' button. The 'Inactive Date' is empty. The 'UL Grade' is a dropdown menu. The 'Panel Type' is '7845GSM'. The 'Comm/Res' is 'C'. The 'Default Zone' is 'KNTST'. The 'Chart List' is a dropdown menu. The 'Use Two Way' checkbox is unchecked. The 'Supervise Schedule' is 'N'. The 'Use Operator Locks' checkbox is unchecked. The 'Print Passcode' is a dropdown menu. The 'Monitoring Branch' is 'PRO'. The 'Track Grouping' is 'ANDY'. The 'Map' field has 'X' and 'Y' checkboxes. The 'Custom Account' checkbox is unchecked. The 'Force Note Captcha' checkbox is unchecked. The 'Linked Zones' is 'N'. The 'Latitude' is '43.602747000' and the 'Longitude' is '-83.984023000'.

(Figure 1)

Users can assign identifiers to the account via the available options. These options are defined below.

Option	Function
Active	Read-only field that displays the account's current status. Active accounts are those whose received signals are routed throughout the system as necessary. Inactive accounts are those whose received signals are system handled. For more information on activating and deactivating accounts, see the documentation available here .
Start Date	If applicable, displays the date the subscriber became active within the system. The Start by First Activity button allows users to set the account to activate once the system receives the first signal from the account. If selected, the account will remain inactive until the system receives a signal.
Inactive Date	Read-only field that displays the date the account was deactivated.
UL Grade	The account's UL Grade as input by an administrator. - UL accounts have two extra identifiers under the Identifiers tab: UL - LINE SECURITY and UL - DESIGNATED RESPONSE TIME - The UL Grades National Industrial Security (NI) , Central Station Burglar Alarm Systems (BC) , and occasionally the Central Station Fire Systems (FC) type require runner response times, as defined in the UL - DESIGNATED RESPONSE TIME identifier - A list of all UL type categories (grades) can be found in the UL 1981 Third Edition, section 10.2.2.d - UL accounts have set schedules

- UL accounts can have zones that have UL event types associated with them, making them higher priorities than the non-UL versions of those alarms
- If the second character in the UL Grade is a **space** or **period**, the premise can be entered **15** minutes before the set open time. If the UL Grade has neither of those characters, the premise can be entered **5** minutes before the set open time

Panel Type	Defines the brand/model of the alarm panel used on the account. Users can select the magnifying glass icon to search for and select a panel type. For more information on managing panel types, see the documentation available here .
Comm/Res	Defines the property type of the subscriber. C-Commercial : Defines the customer premise as a place of business. R-Residential : Defines the customer premise as a private residence. X-Other : Defines the customer premise as a property type not defined by the other available options. A-Answering Service : Defines the customer premise as a business that receives and answers phone calls for its clients.
Default Zone	Defines the list of zones to assign to the subscriber. Default Zones are groups of zones defined on the Dealer account. For more information on managing default zones on the Dealer, see the documentation available here .
Chart List	If applicable, defines the chart code override list this account should use. Chart Lists are managed within CORE.
Use Two Way	Determines if this account will use DICE Two Way. Two Way functionality, when assigned, allows the account to receive alarms via two way alarm panels (like welfare pendants).
Supervise Schedule	Determines how signals are handled during supervised schedules. A : The system will send <i>all</i> signals to operators for handling. N : The system will handle <i>all</i> open/close signals. Y : The system will honor supervised schedules and will generate the proper alarm signals as received. I : Signals received from valid user IDs will be system handled. All other signals will be routed as determined by the account's assigned schedules. U : Only signals with invalid user IDs are operator handled. F : Only late-to signals are operator handled. V : Only signals with unknown users are operator handled. O : Only open signals will be operator handled; all close signals will be system handled. C : Only close signals will be operator handled; all open signals will be system handled. P : Valid passcodes are required to validate users when handling signals. The supervised schedules are honored as configured. For more information on data entering Supervise schedules, see the documentation available here .
Use Operator Locks	Determines if operators are required to perform specific tasks while handling alarms on this account.
Print Passcode	Determines if contact passcodes can be printed using third-party software. <i>blank</i> : The account will follow the Dealer account's Print Passcode setting. For more information on configuring passcode printing on the dealer, see the documentation available here . N : No, contact passcodes will not be printed. Y : Yes, contact passcodes can be printed.
Monitoring Branch	If applicable, this field allows users to determine the monitoring center that will be monitoring this account. Monitoring branches are profiles used to divide multiple monitoring centers into their own branch.
Track Grouping	Determines the group of operators assigned to handle alarms received on this account. Track groups define categories of operators that users can assign to accounts or chart codes to ensure specific operators handle the account/alarms. Track groups are maintained within CORE and assigned to operators within Matrix User Maintenance. For

more information on Matrix User Maintenance, see the documentation available [here](#).

Map	This option is no longer used.
Custom Account	If selected, a notification stating the account is custom will display when viewing the account within Data Entry.
Force Note Captcha	If selected, operators will be prompted to answer a captcha to confirm they read all notes on the account.
Linked Zones	Determines if zone information is mirrored between linked accounts. For more information on linked accounts, see the documentation available here .
Latitude	Determines the latitude coordinates (distance of a place north or south of the earth's equator) of the subscriber's location.
Longitude	Determines the longitude coordinate (distance of a place east or west of the meridian at Greenwich, England) of the subscriber's location.

Once all Additional tab information is defined as necessary, select **Save All** to preserve the account's settings.