



DICE Products & Technical Documentation

Handling

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Handling

The **Handling** tab is where users define basic alarm handling parameters on the account (Figure 1). These parameters define basic signaling format and actions the system will follow when delivering alarm signals.

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(Figure 1)

Users can define the handling parameters to the account via the available options. These options are defined below.

Option	Function
Use Wildcards	<p>Select the Use Wildcards option to use an <i>at sign</i> (@) when defining subscriber zones/signal codes.</p> <p>If areas are used, wildcards can take the place of the event code or the zone and the area. Two wildcards cannot be used at once.</p> <p>Some of the following are examples of wildcards: Contact ID: E131 001 01 can be entered as @00101 or E131@ . (if you are NOT using areas, then the area 01 can be omitted @001) SIA/SEIA: BA 01 can be entered as @01 or BA@ .</p> <p>NOTE: Only use wildcards in instances where incomplete information was obtained. If you know what the codes received are, they should be entered to ensure proper handling of the signals.</p>
Use Areas	<p>Determines if areas will be used on the account. Areas are used to determine different sections within zones and schedules on the account.</p> <p>Y: Yes, the account will use areas. Please note that partitioned accounts <i>must</i> be set to Y to use areas.</p> <p>N: No, the account will <i>not</i> use areas.</p> <p>S: The account will use areas for schedules <i>only</i>. For more information on schedules, see the documentation available here.</p>
Use Extended Signals	<p>This option is no longer used.</p>
Use E/E Delay in Zones	<p>Determines if an entry/exit delay will be used when arming/disarming zones on the account. If selected, this allows the person inputting the code in a panel a certain amount of time to complete the arm/disarm before notifying the central.</p>

Storm Mode Immune	Determines if this account's signals are exempt from storm mode system handling. If selected, when storm mode is used within monitoring, this account's signals will <i>not</i> be system handled. For more information on storm mode, see the documentation available here .
Generate Signal on Test	When selected, the account will automatically send a DISAB signal when placed on test in the system. For more information on placing accounts on test, see the documentation available here .
Contact List by Area	Determines if call lists will only notify contact by their assigned areas. For more information on limiting contacts by area, see the documentation available here .
Voice Immune	Determines if the subscriber can be contacted by Outbound Voice. If selected, OBV <i>cannot</i> call the the subscriber. For more information on Outbound Quantum Operator, see the documentation available here
Catch Late to Alarms	Determines if late-to alarms are system handled given how their required alarm is received. If selected, the system will handle late-to alarms if the signal is received while the late-to alarm is still within pending. For Example: If an LTO alarm is received and then its required Open signal is received before an operator handled the LTO, the system will handle the LTO.
Delay Signals	Determines the number of seconds <i>all</i> signals received on the account will be delayed.

Once all options are configured as necessary, users can select the **Save All** option to complete assigning the settings to the subscriber.