DICE Products & Technical Documentation

Zones Overview

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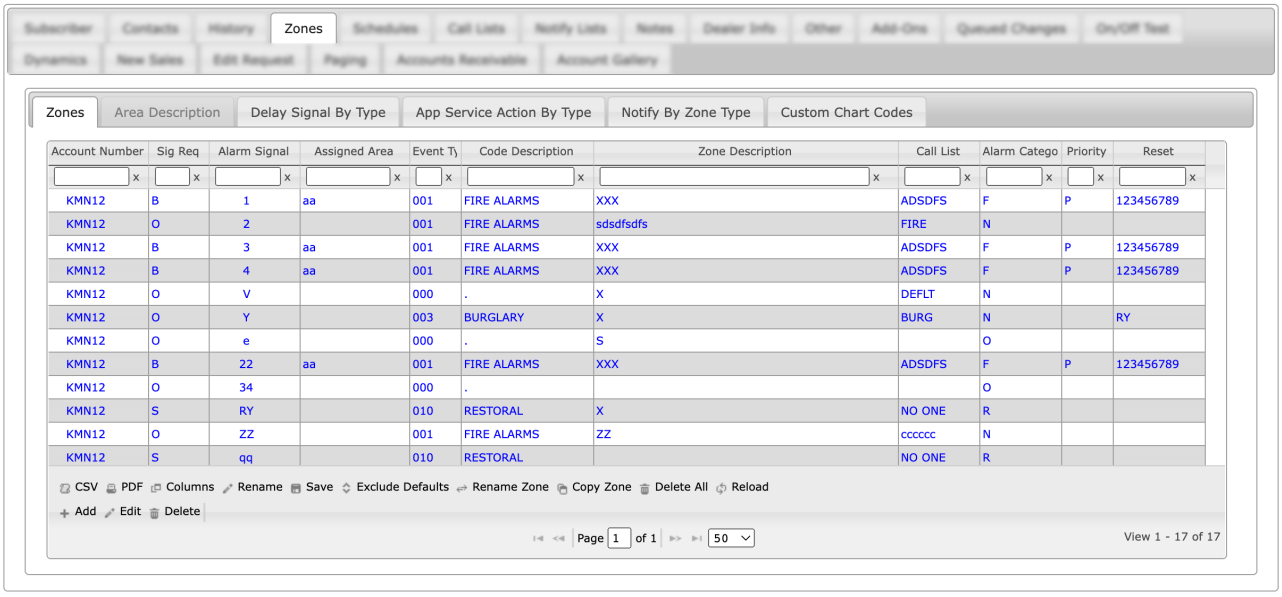
The Zones tab within Data Entry is where users create and manage zones and zone information assigned to subscriber accounts (Figure 1). Zones function as alarm signal masking. When the panel relays signaling information, users can create zones within Matrix to ensure the proper alarm signal is received and handled accordingly.



(Figure 1)

The available subtabs allow users to define zone and signaling information on the account. These tabs are briefly defined below.

Please Note: Users can also define zones on the Dealer level. When assigned to dealers, the zones will automatically apply to all accounts assigned to that dealer. For more information on Dealer Maintenance, see the documentation located here.

Tab	Definition
Zones	Users manage the zones assigned to the subscriber under this tab. Zones can be defined to customize the description and behavior of events received from the panel. For detailed instructions on managing zones, see the documentation available here.
Area Description	Users manage areas assigned to the subscriber under this tab. Areas can be used to group sets of zones together. For detailed instructions on managing area descriptions, see the documentation available here.
Delay Signal by Type	Users determine if the system should postpone delivery of certain signals under this tab. For detailed instructions on managing delayed signals, see the documentation available here.
App Service Action by Type	Users can configure the system to perform an action when operators handle specific alarm types under this tab. The action can be either opening a URL or file. For detailed instructions on managing service actions, see the documentation available here.
Notify by Zone Type	Users manage notifications sent out when alarms are received under this tab. For detailed insructions on managing zone notifies, see the documentation available here.
Custom Chart Codes	Users can customize existing chart codes to suit their needs under this tab. For detailed instructions on managing chart codes, see the documentation available here.

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